



TOWN OF SHREWSBURY

Richard D. Carney Municipal Office Building
100 Maple Avenue
Shrewsbury, Massachusetts 01545-5338

FOR IMMEDIATE RELEASE

BOARD OF SELECTMEN EXTEND PAYMENT DUE DATES FOR TOWN BILLS AND EXEMPTIONS AND TAX DEFERRAL APPLICATIONS

Shrewsbury, MA – April 9, 2020

SHREWSBURY, MA – The Board of Selectmen, acting under newly granted authority ([Chapter 53 of the Acts of 2020](#)) is announcing the extension of due dates for fourth quarter real estate and personal property bills, and certain other waivers for real estate and personal property tax bills, motor vehicle excise bills, water, sewer and stormwater utility bills, and exemption and deferral applications:

Fourth Quarter Real Estate and Personal Property Tax Bills:

- Original Due Date: May 1, 2020
- New Due Date: June 1, 2020

Motor Vehicle Excise Taxes:

- Any bills issued with a due date on/or after March 10, 2020, are due on the date that appears on your bill, however penalties and interest will not be charged if paid in full by June 30, 2020

Water, Sewer & Stormwater Utility Bills:

- Any bills issued with a due date on/or after March 10, 2020, are due on the date that appears on your bill, however penalties and interest will not be charged if paid in full by June 30, 2020

Property Tax Personal Exemption and Tax Deferral Applications:

- Original Due Date: April 1, 2020
- Extended Due Date: May 1, 2020

In addition to extending the due date for payments, The Board of Selectmen is also waiving the payment of interest and other penalties in the event of late payment of any real estate, personal property, motor vehicle excise, boat excise, and water or sewer utility bills, giving Shrewsbury taxpayers until June 30, 2020, to make payment without incurring penalties or interest.

Please note that this newly granted authority only allows the Board of Selectmen to extend statutory payment deadlines and waive statutory interest and penalties as indicated above and not a later date. Under the new state legislation, payments made after June 30, 2020 will be subject to interest and penalties back to the due date.

During the COVID-19 emergency, the office of the Treasurer/Collector is closed to the public. However, there are several optional payment methods available. **We strongly suggest that residents use our online bill system, [UNIPAY](#), to make payments on town bills.** This is the fastest and most efficient way to have your payment processed from your account and applied to your bill.

There are other methods to [pay your bill](#), however please be advised that given the current situation of COVID-19 and reduced staffing levels, your payments may not be applied quickly and may not appear as “paid” on your next statement. This includes:

1. Mailing checks using the envelope provided or to the Town of Shrewsbury’s lockbox at P.O. Box 725, Reading, MA 01867-0405
2. Leaving check payments in the outside drop box located in the front of Town Hall, 100 Maple Ave. Please do not leave any cash in the drop box, checks only.
3. Using your personal bank account (ex. Bank of America etc...) online bill pay system. Please note the address should be 100 Maple Ave. when using this method of payment and will generate a paper check which will be mailed to us, your payments may not be applied quickly and may not appear as “paid” on your next statement.

If you have any questions regarding property, or excise bills, please call the Treasurer/Collector’s Office at 508-841-8509 or email to treasurer@shrewsburyma.gov

Questions regarding water, sewer and stormwater bills can be directed to the Water & Sewer Division at 508-841-8506 or by emailing watersewer@shrewsburyma.gov

Questions regarding exemption applications can be directed to the Town Assessor’s office by calling 508-841-8501 or email to assessor@shrewsburyma.gov

General Contact:

Kevin J. Mizikar

Town Manager

100 Maple Avenue

Shrewsbury, MA 01545

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508-841-8508



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The Board of Selectmen, pursuant to the provisions of Chapter 53 of the Acts of 2020, on April 7, 2020 voted to waive interest and penalties for any late payment of any excise tax, real estate, personal property, betterment assessment or apportionment thereof, water rate, sewer rate or stormwater rate or any other charge added to a tax for any payments with a due date on or after March 10, 2020, where payment is made after its respective due date but before June 30, 2020.

Frequently Asked Questions:

When is my fourth quarter real estate/property tax payment due to the Town?

- June 1, 2020
 - The Town of Shrewsbury bills real estate/property taxes four times a fiscal year. The normal due date for the next tax billing cycle is May 1, 2020. However, the Board of Selectmen have granted relief to taxpayers by extending the due date until June 1, 2020.

My real estate/property tax bill says it is due on May 1, 2020. Is it due on May 1, 2020?

- No, fourth quarter real estate/property tax are now due on or before June 1, 2020.

What happens if I pay my fourth quarter property tax bill late?

- If payment is made on or before June 30, 2020 no interest or penalties will be added to the amount owed.
- If payment is made on or after July 1, 2020, interest and penalties will be added. These charges will be calculated from the due date of June 1, 2020.

Why can't taxpayers be given more time to pay their bills without interest and penalties?

- The Town can only waive interest and fees if allowed by state law. State law only enables interest and fees to be waived through June 30, 2020.

What happens if I pay my real estate/property taxes through my mortgage company or through an escrow account?

- Mortgage/Escrow companies will be notified of revised due dates. Please contact your mortgage/escrow company with specific questions.

What if I have a bill that was deemed overdue prior to March 10th? Do I have until June 1, 2020 to pay it? Will interest be waived?

- No. Any bill that was due prior to March 10th must be submitted as soon as possible. Interest on any bill that was due before March 10th will continue to accrue interest as normal and may result in other penalties.

Since Town Hall is closed, what is the best way to pay my bills?

- **We strongly suggest that residents use our online bill system, [UNIPAY](#), to make payments on town bills.** This is the fastest and most efficient way to have your payment processed from your account and applied to your bill.

There are other methods to pay your bill, however please be advised that given the current situation of COVID-19 and reduced staffing levels, your payments may not be applied quickly and may not appear as “paid” on your next statement. This includes:

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